

Checklist

for watching over elderly consumers

In and around the house

- Has any stranger visited the house?
- Has the resident received a suspicious phone call?
- Are there an increasing number of unfamiliar or unused goods in the house?
- Are there any suspicious documents (e.g. estimate, contract) or name cards?
- Are there any sign of suspicious repair work or renovation on the roof, walls or around telephone equipment?
- Are there any unfamiliar things written on a calendar, such as company name?

Behavior of the resident

- Does the resident seem to regularly make a payment to somewhere?
- Does the resident seem to be short of money for living expenses?
- How about cognitive capacity? Does the resident remember buying goods?



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