

Table 2. Total number of cases received and their breakdown

year	No. of cases	Total no. received	Classifiable cases		
			Product	Service	Other counseling
1991	356,852	326,423 (100.0)	177,217 (54.3)	130,963 (40.1)	18,243 (5.6)
1992	392,760	363,098 (100.0)	187,261 (51.6)	157,075 (43.3)	18,762 (5.2)
1993	434,086	402,865 (100.0)	213,447 (53.0)	171,526 (42.6)	17,892 (4.4)
1994	448,274	417,583 (100.0)	217,142 (52.0)	182,401 (43.7)	18,040 (4.3)

Note: The figures in parentheses represent the ratio of product, service and other counseling in relation to the total number of classified cases.