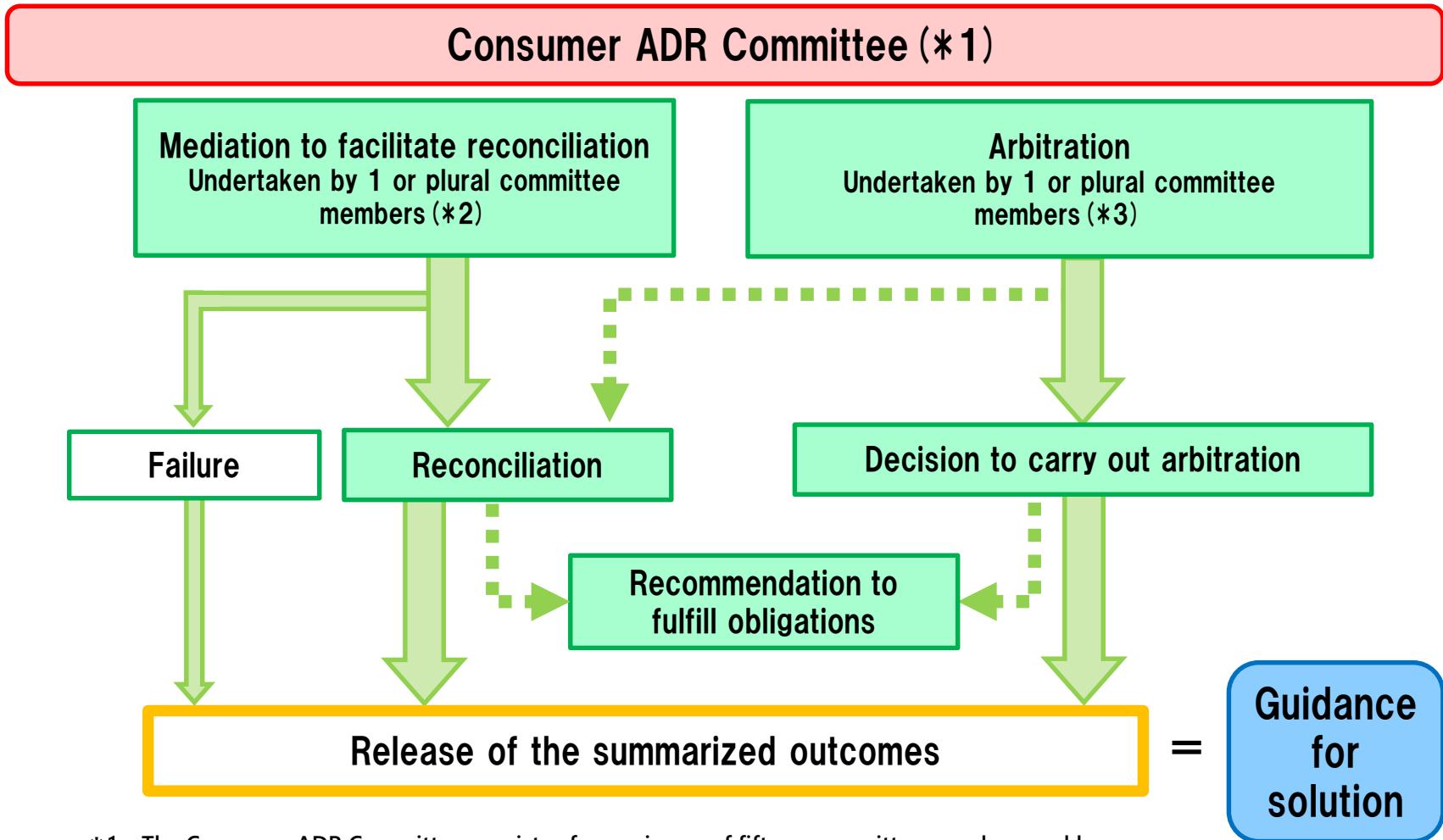


Consumer ADR Committee



- *1 The Consumer ADR Committee consists of a maximum of fifteen committee members and has an independent authority. Committee members, who have special knowledge including legal expertise, are to be approved by the Prime Minister of Japan and then officially assigned by the President of NCAC.
- *2 A lawyer who belongs to the committee provides advice and recommendations in case of disputes between consumers and businesses requiring a legal judgment.
- *3 A group of committee members that include a lawyer undertakes arbitration procedures.